

Idaho Public Utility Commission -

I was present on 2/25/22 when Karen Erickson (311 Almond in Mampa) was visited by Idaho Power - an employee who reported to Karen that she will have her power turned off due to non-payment. Karen told me she had attempted to pay him but instead he scheduled with Karen to turn off power on 2/25. Karen requested the employee bring an ADA representative when he returns on 2/25. Karen was surprised when the employee came alone on 2/25 - no ADA representative even though she requested this. Karen reported to me she has been requesting ADA provisions and has been denied ADA provisions for many years.

I am concerned for Karen's well being. I am concerned this is disability discrimination by Idaho Utilities, violation of state law by public utilities & federal law as well

what I know is Karen has special needs due to an injury from many years ago & needs help by the ADA. The ADA is law that helps disabled adults. Please provide a support person from the ADA to help Karen because she is disabled.

Erica Klatch

Erica Klairch
909 10th Ave S
Nampa, ID 83651

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I P U C

2/25/22 Idaho Power came to
Karen Ericksons / 311 Almond Nampa
Idaho to turn off her power.

Karen was not provided an ADA
representative per her request on this
occasion nor for any request for
ADA representation she has requested
for many years.

This is discrimination against disabled
adult Karen Erickson. Please abide
by ADA law - a federal law that
Idaho utilities, public utilities must
follow.

Please help my disabled friend Karen Erickson
@ 311 Almond in Nampa. Please follow the
Law - ADA law.

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Joelle Kleich

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